

## Faith Ranch Guest and Group Policies

To provide the best experience that we can for our guests, we have set the following policies:

### Deposit

1. A 30% deposit and your signed agreement are required to confirm your reservation.
2. Balances are due before your arrival unless prior arrangements have been made. **Checks MUST be submitted 7-10 days prior to your stay.**
3. If numbers of your group change dramatically (by 10 or more people) within the week of your visit, there will be a \$25.00 surcharge.

### Cancellation of your reservation:

1. Cancellations made 60 or more days prior to your arrival will result in your deposit being refunded in full.
2. Cancellations made 30-59 days prior to your arrival will result in the loss of your deposit, but may be applied to a future scheduled retreat/facility usage. Groups will be given up to 2 months to reschedule a new date. We ask that the reschedule date be within six months of cancelled date. Upon rescheduling, your deposit will be applied to your new date. Cancellation for any reason of the second date will result in the forfeit of deposit.
3. Cancellations made 29 days or less prior to your arrival will result in the loss of deposit.
4. Extenuating circumstances will be considered and determined by Faith Ranch.

### Faith Ranch Guidelines

1. We seek to provide a safe, Christ-honoring, and family friendly environment. Please be considerate of other guests during your stay. For overnight groups, all non-married guests will be provided separate male and female sleeping quarters and asked to use them respectively. Please respect our modest dress code. (finger-tip length shorts, no spaghetti straps, no bikinis unless covered by t-shirt).
2. Upon your arrival, a Faith Ranch staff member will greet your group, go over your schedule, provide the group leader with camp rules that they will communicate to their group, and answer any questions.
3. **Guest groups will provide their own bedding and personal items.** *Suggested packing list can be found at [www.faithranch.org](http://www.faithranch.org)*
4. Food service will be provided to those groups that make arrangements prior to their arrival. The kitchen facilities are to be used by Faith Ranch staff only. Any use of kitchen facilities must be approved by Ranch staff before arriving at the Ranch.
5. Adult supervision of youth is required at all times (day and night.)  
No unaccompanied minors are allowed at waterfront areas or in any Faith Ranch barn.
6. Quiet hours are from 10:30 pm to 6:30 am. Outdoor amplified sound must be cleared with Faith Ranch prior to your arrival and is not allowed after 9 pm.
7. All Ranch animals should be treated in a safe and respectful manner. All animals are to be kept outside at all times. No personal pets are to be brought to the Ranch unless it is a service animal. However in this case, your pet(s) must remain on a leash or in a kennel.
8. Alcoholic beverages, non-prescription (illegal) drugs, fire-arms, and gambling are not permitted at Faith Ranch.  
We strive to be a smoke-free facility and ask that those who desire to smoke do it in their personal vehicle.
9. Firewood is available at the designated fire circles. Please let us know if you need a fire built by a Ranch staff member prior to your program time.
10. By choosing to visit our facility, all guests agree to:
  - a. Leave areas used as they were found upon your arrival.
  - b. Hold Faith Ranch harmless for lost, stolen, or damaged personal property.
11. Faith Ranch reserves the right to dismiss any guest from the premises, without a refund, if their actions are in violation of these agreements or deemed disruptive or unsafe to other guests.
12. Faith Ranch reserves the right to substitute lodging assignments for comparable facilities and to change scheduled activity times. If this needs to be done, we will do our best to consult the guest or group leader prior to any stated changes.
13. The Faith Ranch Trading Post (camp store) will be open during your stay. Souvenir and snack items typically range from 50¢ to \$30.00

### General Liability Release

1. The guest and all members of their group agree to hold harmless Faith Ranch and Farms Fund, Inc. DBA Faith Ranch, its agents, its employees, and volunteers from any liabilities including but not limited to: bodily injury, death, or property damages occurring to the guest or any members or participants of their group while the undersigned uses facilities owned by Faith Ranch, or is a participant in an activity sponsored by or supervised by Faith Ranch.
2. We suggest that medical forms be kept by the group leaders to ensure proper medical attention if needed by a participant.
3. Any injuries incurred at Faith Ranch must be reported on the Faith Ranch incident form before leaving the property.
4. **All guests participating in a Trail Ride Session MUST present a completed waiver upon arrival or prior to participating in these activities. Guests under 18 must have their waivers signed by their parent or legal guardian.**  
**No waiver – No Ride.** *Additional waivers are provided at [www.faithranch.org](http://www.faithranch.org)*

### Applicant's Signature

In signing this agreement, I acknowledge:

- A) I have read and understood the Financial Policies/Cancelation policies of this agreement and will agree to abide by these policies.
- B) I have read and understand the Faith Ranch Guidelines stated in this agreement and will agree to abide by the guidelines explained herein
- C) I have read and understand the General Liability Release in this agreement and will agree to abide by the Liability Release herein
- D) **I agree to share all the information of this agreement with all group members** (and parents or legal guardians of any minor group members) and I am the person duly authorized to bind myself, the organization or group to this agreement.

Signature \_\_\_\_\_ Group Name \_\_\_\_\_ Date: \_\_\_\_\_